



# A NOTE FOR PARENTS

At Global Grad we prioritise the welfare of our students throughout the duration of their studies and travels whilst enrolled on our semesters. Our structured approach and the small cohort of students in each location aims to promote a supportive and inclusive learning community and environment.

As a parent, we welcome your involvement in every step of your son or daughter's journey with Global Grad. Being part of Global Grad is one of the most rewarding and broadening experiences your son or daughter can undertake. Within a single semester, they will gain a unique understanding of the world, enhancing their academic inspiration and growth.

## Health and Safety

The Global Grad team take time to assess all the potential risk factors of studying and travelling abroad because above all else, the health and safety of our students is our highest priority. During management training, the Area and Location Managers spent time in their designated cities; therefore, have an in-depth knowledge of all potential risks and take all possible migrating steps to create a safe experience for our students. In addition to our own specialised team, Global Grad is working with a number of tourism companies who are the most specialised in their fields to maximise student safety.

## Emotional wellbeing

Global Grad has integrated a first-class support system into its programme with our pastoral support available 24/7 during each semester.

Our Location Managers are trained in pastoral support and will aim to support student's emotional well-being with each student being treated as an individual. Some students take longer to adapt to being away from home than others and we are always on hand to discuss any issues or concerns that they may have enabling us to offer appropriate advice. Where required, one-to-one meetings will be held regularly with students to ensure their emotional well-being is supported.

## Physical health

In addition to our Location Managers being fully trained in first aid, our study hubs are situated in close proximity of a hospital and English-speaking doctors. To join a Global Grad semester, our students must have travel insurance. A few weeks before a semester departure, we will be arranging calls with every student to ensure they have a thorough understanding of health and safety and their responsibilities.

## The Top Universities are going online

More and more of the top universities in the world are creating distance learning courses for students to obtain the best possible education anywhere in the world. All you need is access to the internet and you have a university experience at your fingertips.

Whilst the responsibility to maintain focus on their academic work sits with the student, we will be on hand to encourage course completion when needed.

Global Grad provide inspiring and motivating study areas with high-speed WIFI, 24-hour access, and all the study facilities needed will ensure online course completion. Online courses include video lectures, short tests, group discussions and even one-on-one sessions with lecturers.

## **Global Grad benefits**

The Global Grad experience enables our students to achieve more than just their degree, diploma or post graduate qualification; to keep up with the global digital economy we live in today Global Grad offers the following benefits.

- **International network:** Students will make a wide variety of connections all over the world as well as improving their ability to work with, communicate and understand individuals from diverse backgrounds.
- **Stand out qualities:** Employers are fascinated and impressed by students who have studied abroad.
- **Personal development:** In addition to developing self-confidence and organisational skills, students studying abroad establish lifelong values and priorities. Horizons are broadened through the opportunities to learn a new language, make new friends, learn a new activity, experience the unfamiliar with an open mind and discover a new sense of purpose and direction.
- **Discover the world:** Greater knowledge of other cultures and enhanced understanding of the complexity, dynamics, and interdependence of world systems will open innumerable doors and possibilities to students in all areas of life.

## **Staying in touch**

Staying connected with family and friends whilst overseas is easy in today's digital age. Students will have access to high speed WIFI in their accommodation, enabling them to stay connected with you, their parents and their friends. On arrival in each country we suggest that students get local sim card for their mobile phone, ensuring that they are contactable at all times.

## **Home for the holidays**

Global Grad semesters are scheduled to be aligned with traditional university semesters allowing students to be home over Christmas and the summer time. Students are free to fly home mid semester to visit their family and friends or invite their family and friends over to the study hub locations, an exciting opportunity for a family adventure.

## **High-quality accommodation**

Our network of accommodation is highly rated with clean modern facilities and brilliant staff to create a friendly and homely atmosphere. All hostels are within a short walking distance from one another as well as being in central locations making it easy to explore the city, get to local services and enjoy a large number of attractions. Accommodation in our locations is in specially selected high-quality hostels which offer a range of room options from standard dormitories with shared facilities to en-suite rooms.

All accommodation provides:

- A Global Grad member of staff available 24/7
- High-speed WIFI
- Air conditioning in every bedroom
- Communal areas / lounge
- Clean well-equipped kitchen
- Laundry service
- Secure personal lockers

## **Student responsibilities**

Students are responsible for:

- Getting to the UK airport and arrival into the country of study hub location for transfer. A Global Grad member of staff will be waiting for you on arrival
- Themselves and their belongings at all times
- Their flight home after they have been transferred to the airport by a Global Grad member of staff
- Behaving in an appropriate manner and adhering to a code of conduct which they will need to sign up to prior to being accepted on the Global grad program

## **Structured road-trips**

During each semester, students will have the opportunity to go on two 14-day organised road trips, which are carefully planned and led by our experienced expedition leaders. Each trip is designed to encompass the wide range of sights and experiences and will give students the opportunity to deepen their travel experience and increase their knowledge of the world.

We hope that this information answers some of the questions which are important to you. The FAQ section of our website may also be helpful. Our student support team would welcome a telephone conversation with you. This would enable us to personally discuss any further queries and concerns which you may have. If you wish to do this, please get in touch with our office to arrange a convenient time for us to call you.

**Call us on: 01636 894210**